



Phone Systems

Are you trying to decide between a cloud hosted PBX and an on premise phone system?

Do you know all the costs involved with each type of system?

MicroServe can help you make the right decision for your company.

MicroServe recommends several different types of telephony systems that are designed to handle all the voice application needs in today's business environment; regardless of where they reside. Call us today so we can discuss your needs and help you decide on a system that will fit your needs.



Using **NEC or Zultys Phone Systems** can reduce the cost of voice services by:

- Reducing Cost of Peer-to-Peer IP Connectivity
- Maintaining one data network rather than two
- Bypass the long distance carrier by sending voice calls over the data network (VoIP, SIP)
- Single cable termination to the desktop
- Voicemail to provide Auto Attendant and automated Call Routing
- Music on Hold (MOH) to sell your services to waiting callers
- Reduced expenses by deploying main office features to remote personnel
- Call Center capability to integrate your call center into your phone system
- System redundancy to ensure your customers can reach you



MicroServe
Consulting, Inc.

240.686.2012 tel 240.686.2013 fax
Gaithersburg, Maryland
msconsulting.com