



Managed IT Service

With Managed Service from MicroServe Consulting, you are getting an enterprise level staff supporting your organization. Most small to medium size businesses (SMB) are not able to employ more than one IT engineer to cover everything. Sound Familiar? That is where MicroServe Consulting can help.

Our experienced IT engineers are available during regular business hours (7:30 am to 5:30 pm (EST) Monday thru Friday) and after hours from 5:30 pm to 9:00 pm (EST). Through proactive management of your crucial day-to-day computer needs (Email, Security, Backup, Remote Services, WAN, LAN, etc) we help your IT person focus on more important, time sensitive issues. Through remote network monitoring, we proactively take care of all the little things that go unnoticed by most people. Things like license management, patches and updates, server warnings, space issues, and backup all NEED to happen but are often forgotten. Managed IT Services with MicroServe makes sure that these are not forgotten and issues are resolved long before they become a problem.

We don't replace your IT person, instead we help them perform their job better. By removing tedious day-to-day tasks from their schedule, we enable your IT person and your business to run more smoothly and efficiently. MicroServe's Proactive Managed Service reduces or eliminates IT downtime and increases business productivity.

Pay for Uptime, Not Downtime:

MicroServe's Managed Service allows you to have peace of mind knowing that your data is safe, your systems are safe and up to date, and most importantly your network infrastructure is running smoothly.

With break fix support you pay double when your systems fail. Your staff cannot work and you have to pay an IT repair bill.

With MicroServe's Managed Service, you pay for preventative maintenance that dramatically reduces or eliminates your downtime. This is how you pay for uptime, not downtime.



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